

*The Kolkata*

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# PROTECTOR

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Late Shri R.K. Prasad

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# MEASURES NEEDED TO CONTAIN WORSENING CYBER CRIME LANDSCAPE IN INDIA



Steps like demonetization have not only changed the entire economic climate of the country but have also created a new digital economy. India's bonhomie with the newfound digital economy could wreak havoc on the national security if strong and apt security measures are not laid down in the immediate future. The threats of cybercrimes are looming large and the country's law enforcement skeleton needs an immediate overhaul to combat this menace.

Strict cyber laws must stall the theft of data and money. A recent report tabled by ASSOCHAM and PwC put forth startling facts about the meteoric rise of cybercrime in India. Between 2011 and 2014, the rate of cybercrime galloped more than 250 percent within the country. CERT-In reported more than 50,000 cyber security violations in 2015. The thriving market for smartphones in India has opened up a new alley of opportunity for hackers and cybercriminals. Malware-based attacks, phishing are on the rise across the country.

We are presently at war with an invisible enemy which is strong and has the organic capability to evolve with time. So we must work as a team to move ahead of this enemy. There is an urgent need to enhance the skill set of the present workforce to meet the on-ground challenges.

The United States got a breakthrough by inducting a PPP model in NCFTA (National Cyber Forensic Alliance). This is a non-profit organization that collaborates with subject matter experts and academics to tackle cybercrime. In India DSCI (Data Security Council of India) is following the footsteps of NCFTA and has contributed significantly to building a firewall against cybercrime.

A clean and transparent legal fabric must be conceived to aid victims of cybercrime. A single window legal solution system will resolve the cases faster and will also help the law enforcement agencies to track down some of the most dreaded criminals who are preying on gullible uninformed citizens.

**Satya Swaroop**

Managing Editor

In drawing up day-to-day chores, it has become imperative these days that we have easy access to products that we need at the click of a mouse. Be it Kolkata, India or abroad, things have taken a twist in the recent years with all sorts of apps and online sites making purchase easy and hassle-free, giving it a completely new dimension. From diamond jewellery to green vegetables, poultry and clothing, everything is available online and with a great deal of variety and options.

But all online transactions may not be safe. And for commoners, it is very difficult to understand the complexities of the entire process, resulting in online frauds and misappropriations.

In order to protect its people, Kolkata Police has drawn up a few directives regarding cyber crime.

Understandably, there are specialist things the police will always have to do that the public may not know much about. But certain guidelines from KP have far-reaching consequences and thus, in an effort to spread the message far and wide, the cops have chalked out a blueprint to prevent all sorts of online frauds and cyber crime in the city.

It is also clear that the police are getting more and more concerned about more modern crimes. Of all the

policing issues which they felt had changed most in the last five years, online frauds have now topped the list.

From keeping a tab on social media to bank frauds, from online shopping through portals to gaming, from credit/debit card dealings to Internet banking — all such aspects are under policing now.

Following customised plans to combat the menace, Kolkata Police, in this issue, provides measures through which one can prevent himself from being a victim of cyber crime.

Another article by Advocate Rajas C Pingle highlights the current cyber threats in India and its ramifications.

In perspective, it may be stated that more and more people live their lives online. This, in turn, is changing the way that criminals target them. It is here that KP seeks to protect the city from the growing menace and safeguard a common person's rights and legitimacy. And undoubtedly, no easy feat this is!

**Sri Rajeev Kumar, IPS**

Commissioner of Police





# RED ROAD CARNIVAL: SALUTING THE CITY'S FESTIVE SPIRIT

The biggest festival of Bengal received a grand salute at the historic Red Road of Kolkata, where as many as 68 of the city's most acclaimed Durga idols along with Durga's entourage, paraded for the second consecutive year, this October 3. The extravaganza, touted only second to the famous Rio Carnival, was organised by Chief Minister Mamata Banerjee and witnessed by around 25,000 people, including several of her ministers.





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# Thank You Kolkata!!

**Sri Rajeev Kumar, IPS**  
Commissioner of Police

The Kolkata Police is integrally woven into the very fabric of the city, its lanes and bylanes, its culture and heritage, its bygones and its present, striving hard every day to keep this place and its people safe and secured.

As life goes on, each passing day is a fresh start, a new beginning. From rebooting



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the investigative side of the department, there is a constant effort to upgrade the humane aspect. As the seasons come and go, they usher in a new thought process, addressing qualitative concerns of policing and administration.

Kolkata is a historic city with its own cultural milieu, co-existing in tandem with its diverse communities, its splendour and a legacy of its own. Entitled to protect all of this and much more, Kolkata Police is leaving no stone unturned.

Turning over a new leaf, Kolkata Police has travelled miles to do that extra bit to bridge the gap between its policing obligations as a law enforcing agency and an understanding administrative unit.

Accolades have poured in to appreciate KP's work during Bengal's biggest festival Durga Puja. It's been an extremely overwhelming experience for pandal-hoppers this year and it's all the more evident with the posts that have come across on social networking sites.

Every narration speaks of oozing confidence, gruelling discipline and a crucial understanding of this city's feelings and passion.





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# COPS ISSUE DIRECTIVES TO REAFFIRM FIGHT AGAINST CYBER CRIME IN CITY



As incidents of cyber crime and ransom-ware attacks rise in the city, there is a clarion call from the police and administration regarding customised plans to combat the growing menace.

Keeping in mind the season of festivals including Durga Puja, Muharram, Lakshmi Puja and Deepavali, followed by the Fifa Under-17 World Cup

football, there is an urgent need to focus on the safety of commoners. A lot of people go for vacations during this time of the year too. Several of them post their plans / travel schedules/updates on social media. This information could be misused by those who wish to cause harm. Considering the gravity of the situation, Kolkata Police have come up with a number

of directives to keep the people of this city safe.

From avoiding social media updates and posts, using strong, effective passwords containing alpha-numeric/special characters to opting for two-factor authentication for social media sites, it is important to keep these simple measures in mind.

Kolkata Police also



recommend using passwords on phones, being selective about friend requests, clicking links cautiously, being careful about what one shares on the Internet, not revealing sensitive personal information like home address, financial/banking information, phone number etc.

Cops also suggest importance of becoming

familiar with the privacy policies of social media channels and customize the privacy settings to control who sees what. They also stress on protecting computers by installing latest antivirus software for safety and ensure that the browser, operating system, and software are up to date. It is also important to log off one's account/system when he/she is done.

These days, online shopping through various portals have gained much ground as it is very easy to access large number of products, lucrative offers from companies at the click of a mouse. For hazard-free and safe online shopping, cops recommend measures like before going for online shopping, make sure the PC is secured with all core protections like an antivirus,

anti-spyware with the trusted sites. One should always go for purchase of "trusted" products like Amazon "Fulfilled", Flipkart "Assured", Snapdeal "Gold" etc. are marked on the shopping sites clearly. If you are not aware or confident of card/online payment options, it is better to opt for COD (Cash On Delivery). It is always safe to make a small research about the site selected for online shopping. Fraudsters make look alike fake websites to attract buyers. One can also search for different websites and compare the prices. It is important to check the reviews of consumers and media about any website or merchant before considering purchase/payment. A secured site's URL will begin with "https" and not "http". A secure site will have a padlock symbol on the browser address bar or at the status bar and after checking all of these, it is better to proceed with financial transactions. After the transaction gets over, it is important to take a print or screenshot of the transaction records and details of product like price, confirmation receipt, terms and conditions of the sale etc. credit/debit card statements should be checked immediately to confirm that the charges he/she paid are same. If there is any discrepancy/difference concerned authorities should be informed immediately. Post transaction, all the web browser cookies should be cleared and the PC should be turned off since spammers and phishers would be

looking for the system connected to the Internet. They can try to send spam e-mails and attempt to install malicious software that may collect his/her personal information. It is necessary to be cautious about mails like "please confirm your payment, purchase and account details for the product you purchased." Remember legitimate companies never ask for such information. If you receive such e-mails, immediately call the vendor company and inform them.

For parents handling social media and online gaming, you're your kids against falling for unwanted pop-ups to win free gifts by simply clicking on the link or submitting personal details like full name and phone number/e-mail ids. Always make sure that the content of the photo that your child wants to share online via social sites/e-mail is correct. Set rules for the cell phone, only allowing usage at certain hours, for example in the evening or after homework. It is important to tell your kids about the dangers of social media.

There are several issues arising from online gaming. When you try to talk to your child they will constantly talk about their success with online gaming. They always make it the centre of conversation. You may also notice a decline in your child's personal hygiene because they don't want to spend one minute to do something else apart from the game, like attending to personal hygiene. If your

child spends a lot of time on online gaming, then if you try to stop them from playing, they may even resort to violence. Daily activities may become too monotonous you're your child and he may also begin to get poor grades in school and become more reclusive.

If your child gets addicted to online games then he/she will sacrifice everything. He/she may not want to attend school, not sleep and miss meals for the sake of online gaming.



Another precautionary area is while handling credit/debit cards. Do not disclose card details viz. Card number, expiry date, CVV, ATM PIN, OTP (One time password) to anybody, not even to the banker. Banks never ask for card numbers or OTPs. Do not



write the ATM PIN on the debit/credit card and it is always good to memorise the same.

If you have more the one debit card try to use one ATM PIN for all of them so that it can be easily remembered.

After certain intervals, ATM PINs should be changed. Try to avail ATM counters with guards from the banks; an unmanned ATM Kiosk may put you in some unwanted trouble.

Do not allow any one when you are operating inside the ATM counter. When you leave the counter, please check your ATM card properly. When you face any incomplete transaction inside the ATM counter do not leave the ATM, instead inform the same to the guard or call your home branch immediately.

Do not hand over you debit/credit cards for making payments in restaurants, shopping malls or other places. You should use it by yourself and when you enter card PIN please cover it with your hands.

When you are in ATM counters and come across

any suspicious things viz. any alteration in key board or in swiping panel or camera, you should leave the same and inform the police. If you forget to register your mobile no with your bank, please do it immediately and that will help you to get notifications from the bank time to time.

Do not provide any personal details or any sorts to unknown callers. Do not respond to calls or texts or email seeking card details or OTPs. Do not panic if someone tells you that your account/card has been blocked. Check immediately with the branch. For internet banking, always try to use personal set ups, cyber cafes may be quite vulnerable. First confirm that the bank apps which you are using is authenticated since there are several look alike apps available. Always log off and close your browser after completion of your online transactions. Report your lost or stolen card to your bank immediately.

On the basis of a victim's complaint, a case was recorded and investigated by BFS DD under order of Jt. CP (Crime).

The accused persons had managed to obtain the victim's User ID and password of online banking. In the process of doing so the fraudsters submitted forged documents to the mobile company for de-activating the registered mobile number with the bank for receiving the OTP (One Time Password) to them for the purpose of online transactions and without verifying the same mobile number, the company had replaced and issued a new SIM card with the same number to the fraudsters.

After that, amounts from the victim's account were transferred and funds credited to 6 different bank accounts all over the country including Bhopal, Jamshedpur, New Delhi, Baruaipur and in Kolkata respectively.

In this manner, around Rs.34.75 lakh was misappropriated amounting to cheating and causing wrongful loss on part of the complainant and wrongful gain on the part of the accused persons which is punishable u/s 120B/419/420/467/468/471 IPC.



In course of the investigation, it was found that the victim used an unsecured site for bill payments of his post-paid mobile number and in doing so he opened some links consisting trozan — a virus which can do work like key loggers and when the victim operated his online banking system, this virus monitored his database like User id, password and Domain ID. This was an example of interstate forgery racket and

a well organised one that was spread across various parts of India. All the accounts into which the fund was settled were found fictitious.

In course of investigation, many mobile numbers could be collected from the beneficiary account holders of different banks and it was learnt that all the numbers had been acquired against false documents. After continuous tracking, arrests were made from Baruipur,

Burrabazar, New Market and Howrah. From them, details about a mastermind who was arrested from Jamshedpur.

From his house, huge amounts of fake documents were seized. Most of them had been used to open the beneficiary accounts in this case and even accomplices were engaged. They were arrested from Howrah and confessed to the crime. Altogether 13 persons were arrested in this case.

## LEADING FROM THE FRONT

According to the Indian Computer Emergency Response Team (CERT-In), 27,482 cases of cybercrime were reported from January to June all over India. The country is riding a wave of digitization and we constantly putting in our best efforts and also critical infrastructure to predict and prevent cyber crimes.



*Siddhartha Chatterjee, O. C. Cyber Crime P.S.*



*Nilkanta Roy, O. C. Bank Fraud*

Financial cybercrime in India has been steadily increasing over the years. For the year 2015-16, the Reserve Bank of India (RBI) reported 16,468 cyber crimes related to ATM, debit card, credit card and net banking frauds. The number of frauds reported by the RBI were 13,083 in the year 2014-15 and 9,500 in the year 2013-14.

Though the challenges are infinite, but we are working as a team to crush the threat of cyber crime.

*Written jointly by Cyber Crime Wing & Bank Fraud Department*



# PREDOMINANT CYBER THREATS IN INDIA

By Adv. Rajas C Pingle

Cyber threats are already challenging public trust and confidence in global institutions, governance and norms, while imposing costs on the global economies.

The world bought more than 1.5 billion smartphones in 2016, up 10 percent from units sold in the previous year. At the same time, high-end phones and tablets have powerful processors and with 4G network, they have high-bandwidth connectivity. In India, the average cost for a smartphone has also gone down drastically and with the mobile data war amongst the service providers, it has become all the more easy to get a smartphone with decent internet connectivity. Nowadays, a handheld computer i.e. smartphone is in the pocket of a commoner and that has become a gateway for cyber criminals. India witnessed more than 27,000 large scale cyber security threat incidents in the first half of 2017 as per the computer emergency response team, India.

Here's a look at some current cyber crime threats in India:

## 1. Ransomware

In layman's words, Ransomware is malware that infects your computer, locks it and demands payment for unlocking it. Ransomware attacks have become a billion-dollar business for cyber criminals and are on the rise for individuals and institutions alike. India's Computer Emergency Response Team (CERT) had recently issued a new warning for Locky ransomware which was on the rise in India. This was the third major attack in the cyber space in recent times following WannaCry and the Petya Ransomwares.

The future of ransomware does not offer any good news, as analysis shows new

tactics and advancements by perpetrators.

## 2. Social media, scams and email threats

- **Blue Whale Challenge**

This social media challenge is harmful to vulnerable juveniles and young adults and is a form of cyber-bullying. After youth accepts the link or tag to the Blue Whale Challenge, the group administrator hacks the user's personal information, remotely installs bug on the phone and assigns the users a series of tasks for over 50 days. The last task for the

user is to kill himself/herself. In the recent times, India has seen fair share of Blue Whale Challenge victims.

- **Sextortion**

Sextortion is a form of sexual exploitation that employs non-physical forms of coercion by threatening to release sexual images or information to extort monetary or sexual favours from the victim.

The groups create online accounts of females and post pictures of attractive ladies to draw clients. They would then post pornographic images and entice their victims to have video chats with them, usually with lewd

অনন্য নির্মাণে নিখুঁত গুণমানে  
**ম্যাকিনটস্ বার্গ লিমিটেড**  
 (পশ্চিমবঙ্গ সরকারের একটি প্রতিষ্ঠান)

content and conversation. Once they obtain the incriminating videos, the groups would threaten to send the video chats to the victim's friends or relatives unless they send money.

### • Phishing

Phishing is a criminally fraudulent process of attempting to acquire sensitive information such as usernames, passwords and credit card details by deceptive means in an electronic communication. It can also be termed as the oldest trick in the books of cyber criminals. Over a period of time, I have realised that being educated has less to do with avoiding or identifying these perpetrators from scamming you, but it has more to do with how vigilant and greedy you are.

### • Data breach and Privacy

As an Indian, I have

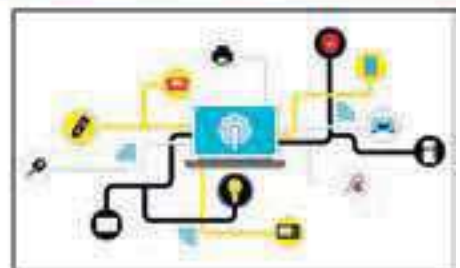
noticed that we do not give much importance to our personal information. Specially in this information age, where our personal information has monetary value in the market and the same information is susceptible to misuse. The Supreme Court of India has recently passed a judgment in this regard declaring 'Right to Privacy' to be a Fundamental Right guaranteed by the Constitution of India. Moreover, our Aadhaar information is being linked and shared everywhere. It will only be logical now for the government to come up with a new data protection and privacy law to protect citizens' personal information.

## 3. Internet of things (IoT)

IoT is the inter-networking of physical objects which enable them to interact with each other through the internet. With more and

more interconnected devices, there is that much exchange of information across these devices. IoT is expected to process and store large volumes of data which will be passed back and forth through connected devices which leaves a door wide open for privacy and security risks and single point vulnerability of multiple systems.

It is always important to weigh the convenience of remote control, automation, ease of use, and the benefits IoT in general bring, against the potential risks introduced that could lead to hackers opening IoT locks, disabling IoT alarms or generally disrupting and accessing personal confidential information in IoT devices. Therefore, manufacturers and innovators need to prioritize security rather than to just push more and more products into the market because of the growing competition.





# A GRACEFUL TRANSITION FOR THE MEN IN KHAKI

**“We are trained to protect...”**

And that's the motto Kolkata Police is living up to. In a candid chat with V Solomon Nesakumar, IPS, Deputy Commissioner of Police (Traffic), the importance of modern day policing is highlighted and the newest innovations to tackle the ever-changing scenario of everyday policing comes to light. Excerpts:

**The Men in White did a splendid job and burned the midnight oil to maintain the festive spirit of Kolkata. Along with many other officers, you also played a crucial role. How would you like to rate the performance of your boys?**

*Our performance received many accolades and was highly appreciated by hundreds of pandal hoppers. As we always say Durga Puja is like*



V Solomon Nesakumar, IPS,  
Deputy Commissioner of Police (Traffic)

an acid test for entire Kolkata Police force and as expected we succeeded with flying colours. The meticulous planning and perfect implementation always play a key role. We laid a well-knitted plan to confront impending challenges during the final showdown. We, as a force, constantly analyze the deadlocks that we have come across in the previous years and try to resolve those with latest technologies coupled with human resource management. The city starts basking in the festive spirit during the Durga Puja and this festive mood continues till Christmas. We are always on high alert and beef up the security skeleton to combat any situation.

**Challenges are always unknown. Any specific**

**strategy rolled out this year to keep the right balance in the traffic movement within the city?**

Strategies always change with new plans. But I believe the precise implementation of strategy is not possible without those men and women who slog and stay on the roads for more than 23 hours during the festival days. We untangled the Gordian Knot with a simple plan. We barricaded the crowd movement and kept it separate from vehicular traffic which helped us iron out impending bottlenecks. After studying the previous crowd movement trends, we identified sensitive areas and rolled out specific plans for them. We also roped in

the traffic guards, divisional DCs and the major puja organizers of those areas and backed them with additional force and civic volunteers. We also monitored the major feeding points such as the key train stations, Metro stations, and MG Road, Central Avenue, Howrah Station, Sealdah Station and we fetched good results.

**Rains disrupted the festive mood of the city during Ashtami. Has that somehow created an impact on traffic management?**

As a force, we always stay prepared to face any adverse situation. The sudden downpour impacted the crowd movement pattern and major



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- Food and Nutrition**







puja organizers of South Kolkata such as Naktala Udayan Sangha and the puja pandals in Behala witnessed massive crowds during Navami. We identified the changing moods and immediately took adequate action.

**The traffic management during the U-17 World Cup was done with panache. How were things planned to manage the greatest football event in the city?**

The gala football event was the milieu of some of the top-notch football stars. We handled a massive pool of professionals and a wave of football fans who arrived from different parts of the country and even abroad. We chalked out a clear and transparent plan for the event and navigated the traffic through proper signage and billboards towards their respective destinations. We created specific car parking stickers and different parking areas to segregate the traffic and we constantly channelled the information through media and

Internet and VMS which helped us in managing the entire event quite smoothly. Shuttle buses plied throughout the city to ferry the spectators and specific traffic guards and junctions like Ultadanga, Beliaghata played key roles during the U-17 World Cup.

**How do you think the induction of high-speed bikes like Harley will benefit the force?**

The law and enforcement climate of the city is changing every single day. In urban policing, we are facing newer and tougher challenges. We are combating hi-tech, suave criminals. I believe this addition to the fleet will give us a tactical advantage during a crisis.

Harley Davidson is our first choice as it complements the spirit of the force. The brand is an undisputed leader in its own league and known for its durability and honesty, which as a force we also manifest through our services towards our beloved city and its denizens.

**Kolkata Traffic Police accumulated praise from different sections of society for**

**successfully creating Green Corridors. Even the response time during an emergency has reduced considerably in the last few years. How is it that your boys are creating these success stories every day?**

Our motto is to help the citizens to the fullest. We are trained and groomed to protect. Every single police personnel tries hard to handhold a person who is in dire need. We have created Green Corridors several times for critical organ transplants, also the traffic sergeants who are working 24x7 on the city roads are there to assist.

**How is the force planning to face the upcoming challenges of Metro policing?**

Our prime focus is on the modernization and through different procedures we are planning to strengthen our public information dissemination systems so that we can be ready to face any impending situation. For this, we will be using social media platforms widely and also multiply the number of VMS

(Variable Messaging System). After an experiment, we installed three VMS in some of the key locations in Kolkata.

Soon, we will install 13 to 15 more. We will stress more on camera-based prosecutions. To

curb the speed demons, we have already installed speedometers in different locations. To ensure the safety of sergeants and to reduce corruption, cameras have been dovetailed. The cameras play a key role during a

situation by collecting crucial pieces of evidence. In future, we will constantly stress on technology-based information sharing and law enforcement.



*As told to Subhajit Bhattacharya*



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# KOLKATA TRAFFIC POLICE: A RESPONSIBLE EPIPHANY

By Sourav Dey

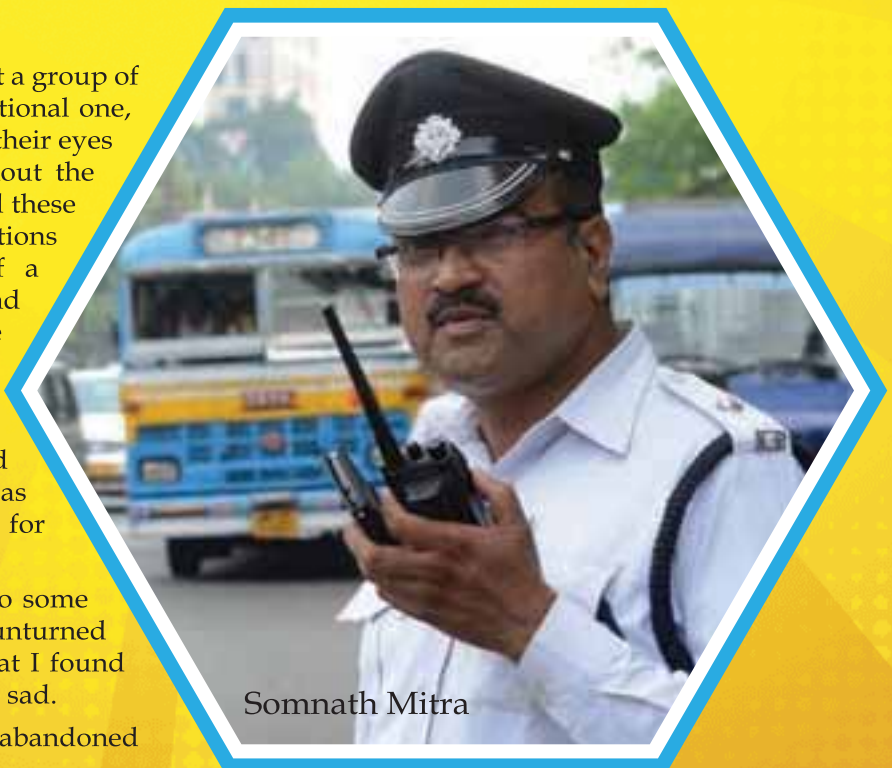
What makes our everyday people exemplary? What do we not have common with all these exceptional people and those we are so used to see every day? Not the exact questions any of us usually have in mind, dealing with our own problems and complexities on a regular basis. For curiosity's sake, I found the topic very interesting while visiting my beautiful city during festival time.

## Prologue

Let me tell you a tale. It's about a group of men, not to mention an exceptional one, wearing all-whites, who have their eyes rolling on our roads throughout the year. Valiant in nature, I found these men on many roadsides, junctions as well as in the midst of a crowded lane instructing and aiding pedestrians. The Kolkata Traffic Police, like any of its counterparts throughout the country, was seen doing a thankless job and the most bizarre thing of all was they didn't expect the gesture for the good of it.

Intrigued by nature, I spoke to some of its officers to know the unturned pages of their life's book. What I found was far from intriguing, rather sad.

"My family does not feel abandoned



Somnath Mitra

during these days,” said Somnath Mitra, Additional OC (Tollygunge Traffic Guard) speaking on how does his family feel during the days of Durga Puja. “I have done shifts spanning more than 16 hours a day during those times, sometimes going back home at 7 or 8 in the morning after a long night shift,” he added.

## Motivated sacrifice?

A law keeper’s job is a lousy one as most of us would conclude. However, I was fascinated to hear the life stories of one sitting only a couple of inches away from him. His daily life, his strategies to deal with emotional backlashes kept me in a loop, a rather poetic one at that.

How does one keep doing what he is doing

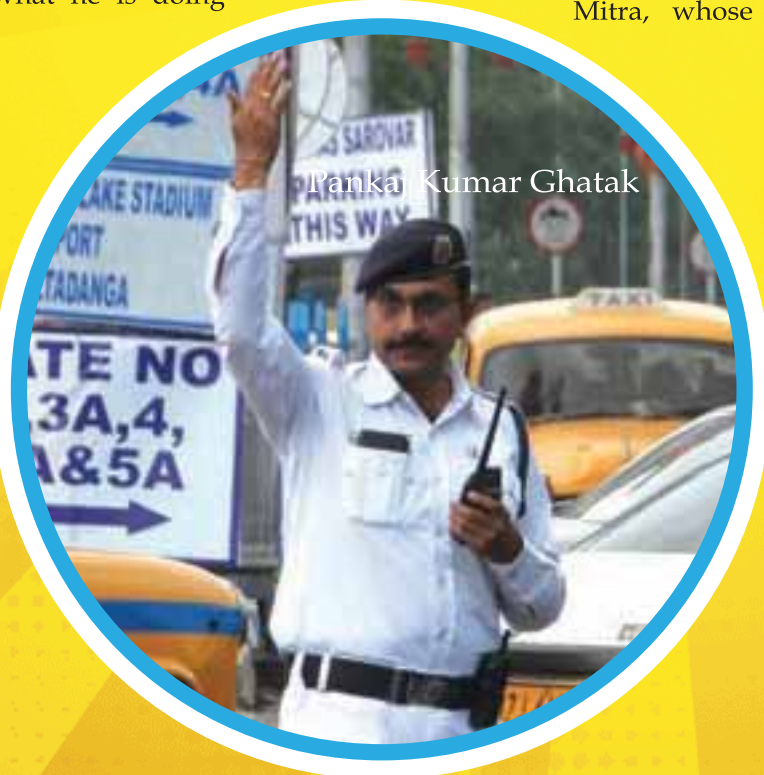
day after day? How come his persona does not creep out and asks for a stop to all this? What makes an entire group of men gets charged up when the morale should be at an all-time low? I fell in awe in what I heard next in the conversation.

“I feel happy whenever I think that I have been able to guide so many people to visit the Goddess,” Mitra said with a smile on his face. “Don’t you grow weary of your jobs on these special days,” I asked Mitra, whose

answer had a touch or two to his responsibility, dedication, and



Niles Choudhury



Pankaj Kumar Ghatak

sacrifice mixed in it. “Well, that’s my job,” he replied with an equal width of a smile on his face. “I have been here for more than 20 years and not a single day goes without a tremendous level of job satisfaction,” he said.

Not just the vehicles, I found myself appealed to notice the flow of pedestrians throughout the city during the Pujas. Talking about pedestrian control, Niles, Addl OC, HQ Traffic Guard, said “We installed guardrails, barricades to keep the flow of the pedestrians intact,” before complimenting Mitra’s statements on another day and another time, “a natural



flow of the pedestrian results in satisfaction not only among the people but also us."

Surprisingly, a similar response awaited me from the ranking officer of Lalbajar Traffic Control. "My family knows my responsibilities and I try to keep a balance between those at home and on duty," he responded when asked about his feelings during the days of the Pujas when it becomes a day to reunite with your loved ones.

The show of compassion towards a sea of unknown individuals surprised me. Although it might have its humanitarian effect, it had a more profound impact on a strong sense of responsibility which made me note down all of it.

With glimpses of the Kolkata Traffic Police's finest performing their hearts out in the Durga Pujas, I also remembered the FIFA U-17 World Cup and the huge crowd as well as traffic in the Salt Lake areas. Managing a brand new four-lane highway, the traffic guards did an exceptional job controlling the never-ending waves of pedestrians as well as vehicles in the area.

Speaking about strategy and the outcome of the initiatives, Inspector Pankaj Kumar Ghatak of Beliaghata Traffic Guard

seemed enthusiastic. "We communicated with the Bengal Police extensively to manage the rush," he said before adding: "They asked us to create a space for 700 vehicles and we managed to create one for a thousand." Pointing out a perfect execution, the officer revealed that the co-operation with the people was terrific and no complaints have been recorded during the time of rush.

## Duty that denies festivity

The control room stays jam-packed during the Pujas," said Asst. Commissioner, Upal Banerjee. Already one of the technologically

sound police forces in the country, the responsibilities of the cops, both in the house and outside usually gets skyrocketed during festivities, elaborated the officer. "Most of the government and all the privately owned offices provide a two-day leave to all their employees," he said before adding: "Whereas we, as the traffic police of Kolkata have extended work hours keeping a watch on the roads intact."

With an experience of being on the force for the past 28 years, the officers also illuminated how the personnel deals with mental pressure during the festivities.



Upal Banerjee



"The comparatively newer section in the service gets homesick in their initial years. However, as the years pass by, our responsibilities come out and I feel the rush to be on duty to be more interesting," he revealed.

With several conversations as those listed above, a clouded mind has been relieved of the clog. If I had come to know about something, it was about the sense of responsibility of the Kolkata Traffic Police. Among the best at what they do, I feel these men deserve much gratitude for their selfless services than they are used to now. A symbol of sacrifice and duty, the Kolkata Traffic Police indeed deserve to be greeted, not with our preconceived judgment, but with oodles of warmth and hospitality, for this is the high tide of time to carve it into reality.



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# WITH FIVE NEW **HARLEYS** IN THEIR FLEET KP IS ALL SET TO CURB CRIME

Ranabir Bhattacharyya

It has been 160 years of Kolkata Police's glorious journey, the oldest Commissionerate in the country, having an illustrious history of excellence in every aspect of policing. Right from the start, Kolkata Police have been committed to its responsibilities towards maintenance of law and order in the city. Apart from that, be it a case of managing traffic and prevention along with detection of crime or spearheading various citizen-friendly initiatives, Kolkata Police have truly travelled a long endless path with its rich legacy. Be it the breathtaking pace of change or the thrills and challenges, it has always been an iconic force with its attitude, skill and exemplary dedication to work. All these years, the Commissionerate has witnessed vital changes in execution of its most challenging assignments. Gone are those days of British officers or horse carriages or vintage revolvers. It's now a



never-ending forward march for the department which has witnessed decorated officers who have not only created milestones for the city but also made epic stories on the national front too. From the beginning itself, Kolkata Police have always been identified with speed and thrill. Adding to the glory, Kolkata Police have recently added five Harley Davidson Street 750 to its fleet. This has garnered huge interest in the country as fast superbikes will definitely be something unique on the streets of Kolkata. The thrill of a cop chasing on a Harley is indeed a gripping experience. The whole idea of having such superbikes is unique and has already surprised everyone.

Previously, Kolkata Police used to mostly rely on Royal Enfields. It is only the second police force other than Gujarat to add Harley Davidson bikes to their fleet. There is no denying the fact that modernisation is imperative to every security force and Kolkata Police is no exception. Over the years, the horizon

has widened with more areas being incorporated in the geographical parametre. Side by side, various new challenges have emerged in the domain of security too. Kolkata being a vibrant city with a busy nightlife, there is indeed a significant urgency to ensure safety and security of women. Apart from that, patrolling throughout days and nights or chasing dacoits, hardcore criminals or traffic offenders, Kolkata Police now have the responsibility of tracking daring terrorists posing threat to peace and stability of the land. In such a scenario, to opt for Harley Davidson bikes is indeed a welcome decision. This actually goes in fine tune with the glamour and glitz of the city police. Not to forget that these bikes will certainly add the much needed spark in various ceremonies where these great state organisation will host their events before dignitaries of the country as

well as abroad. Each of the Harley Davidson bikes can accommodate a single rider and the seat is fitted with seat cowls. In addition they have saddlebags, flashers and sirens. Radio communication is also available to make instant contact with control room. As far as speed is considered Harley Davidson is undoubtedly a huge upgrade to Royal Enfield bikes. Royal Enfield fetches 0-100 kph in 16 seconds whereas the Harley Davidson 750 can do it in 6.17 seconds. The customised bikes will be stationed at Lalbazar and used as and when required.

Altogether it can be definitely said that the decision to include Harleys is indeed a timely one. From the strategic point of view, this decision will definitely give an extra edge to Kolkata Police and its various initiatives.







# WHAT KOLKATTANS FEEL ABOUT THE HARLEYS

The speed demons are here. And so are the opinions. Ushering in an era of unprecedented momentum, the Kolkata Police has recently inducted brand new Harley-Davidson Street 750s into their fleet. Here's what the Kolkattans had to opine:

“

The speed demons are here. And so are the opinions. Ushering in an era of unprecedented momentum, the Kolkata Police has recently inducted brand new Harley-Davidson Street 750s into their fleet. Here's what the Kolkattans had to opine:

**Surojit Mondal**  
*Student*

”

“

Look wise, I simply can't wait to see those bikes zooming past with lightning speed. But do we at all have a budget to buy such superbikes in the near future or is this a onetime thought?

**Abhinandan Chattakhandi**  
*Student*

”

“

These days, the whole aspect of police patrolling has changed. We are living in the era of speed and chase. Thus having those Harley Davidson bikes, Kolkata Police can seriously venture into quick action when needed.

**Amartya Gupta**  
*MNC employee*

”

“

Smartness is one quotient in which Kolkata Police can do a lot. Whenever we see police from other countries, they are so smart and sophisticated. These new bikes will definitely add spark to our force.

**Anamika Bhattacharya**  
*Student*

”

“

Whether the decision to opt for such costly bikes is a useful decision or not – only time will tell! Nevertheless, these Harley Davidson bikes can be effectively used during patrolling after sundown. There is indeed ample scope to look at security of women in the city and these bikes can play a pivotal role during the late hours.

**Mukesh Kamat**, *Collage Student*

”

“

Every existing system needs an upgrade. Kolkata Police force is also no different from that. Be the thanas or the traffic guard, the Harley Davidson bikes were much needed and their arrival has been quite timely.

**Titikkha Arora**  
*Student*

”

“

Indeed this is a wise decision and finally we have a complete makeover – I simply hope that we can utilize those bikes for both civic and security purposes and carry on the legacy of Kolkata Police – the Scotland Yard of India.

**Biswarup Mitra**  
*Professional*

”

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# THE MAGICAL MUSLIN AND ITS MARKETING MATRIX

**Mrityunjoy Bandyopadhyay,** CEO of WBKVIB, speaks on garnering huge support for the dying art form and how, amid extreme difficulty, the Bengal government through Biswa Bangla took the initiative to revive the state's very own muslin industry.



## Modestly marketed, weaved with love

Hundreds of years ago, Bengal announced itself to the world with one of its indigenous art — the Muslin. However, as the years went by and technological developments kick started in the modern world, the art

and craft of Muslin skyrocketed in expense. This resulted in a partial breakdown in the weaving of Muslin, making the weavers and the future of the craft vulnerable.

Despite this, the art of weaving Muslin stayed alive throughout the British rule and in the contemporary

times, it continued with a handful of weavers in Bengal's countryside. Now, with the establishment of Biswa Bangla a few years ago and the constant supervising of the organization to revive the dying culture of Bengal's art and craft, Muslin has been climbing up the ladder and is



all set for a grand comeback.

## One of Bengal's own?

According to historians and archaeologists, Muslin has been part of the Indian culture since as early as 5,000 years ago. The archaeologists have found Muslin of the finest weave in the excavated

sites of the Indus Valley Civilization.

Although, documents from the middle ages suggest that origin of this finely-woven fabric is from Dhaka in ancient India.

With all the modern technology and marketing strategies being poured in to weaving of Muslin, West Bengal currently produces

55% of the entire Muslin production in the country. A work of immense skill and patience as well as craftsmanship, the state currently produces Muslin yarn of 500 threads, with the potential of producing even better qualities.

## Modus Operandi



Biswa Bangla, an organization of the West Bengal state government, was tasked with the revival of several extinct or almost extinct art forms after its inception. The officials, along with marketing executives as well as fashion designers, in league with Muslin experts (mostly weavers) set out on a mission to provide a fresh lease of life to this dying weaving art. "There were 60 or 65 of

hence opted to join 100-days-work instead to support their families. "We provided them with new handlooms, replaced the old charkas. Some weavers were also provided with necessary training by expert weavers," revealed Bandyopadhyay before adding: "This helped us to increase both the quality and quantity." The organization also set up laboratories intended for quality control, which

air-conditioned fabric," he added. The official also revealed that the skin and temperature friendliness of the fabric was the primary marketing strategy that was taken up by his organization in the quest.

Armed with groundbreaking marketing strategies, the fashion designers, working on a PPP model with Biswa Bangla, were tasked with creating contemporary fashioned garments. This



weavers left in West Bengal when I first joined here," said Mrityunjoy Bandyopadhyay, CEO of WBKVIB, while talking about the extreme difficulty Biswa Bangla had to go through. He also revealed that the weavers weren't making any sorts of income by weaving Muslin and

helped in keeping the products subjective and marketable.

The very first steps of the revival of Muslin were soon followed by a more psychological marketing approach. "Khadi is known to be so weather friendly in this region that it is called the

move was purely influenced with the idea of impressing the younger generation, who held a mindset that the Khadi fabric just belonged to the comparatively older generation. These new ideas were showcased through several fashion shows, a chain of which often saw

youngsters with different tastes in garments take part in the process. The price of the products was kept at a reasonable margin, which helped to sell the stockpile with ease.

## Revival of the exportation

Instead of opting for a formal exporting strategy, Biswa Bangla chose to operate the exportation of Muslin goods in an innovative manner. Several small tours were designed by officials at the organization, coordinating with those working on the project. These tours focused on Muslin weaving places such as Berhampur and Baluchar, which happen to be the primary outlets responsible for braiding Muslin clothing. Sales outlets and homestays have been set up in the areas for foreign tourists to spend time and experience the craft. This idea has complimented the art of Muslin weaving in a huge scale, amounting to sales worth Rs 2 and a half lakh overnight. Pilot projects with pre-orders have also been going on for a while and have seen a huge jump in the sales chart.

## One for the future?

Despite acquiring success in a limited period of time, the Biswa Bangla official denied admitting that the Muslin is already a well-established product. "We lack even more efficient marketing strategies," told Bandyopadhyay, pointing out to the overwhelming response and lack of supply of the Muslin clothing that has limited Biswa Bangla's approach to circulate it on a global scale. "What we produce mostly sells in the southern India," he revealed before concluding, "and we don't have additional supply, growing the Muslin more is still a possibility."

*As told to Subhajit Bhattacharya*



An advertisement for Albert David Limited. At the top, there is a family photo of a man, a woman, and two children. To the right of the photo, the text reads: "We value human life. Albert David Limited has been in continuous pursuit of providing quality healthcare solutions. Applying its world class expertise to make high quality and affordable medicines. Our eternal passion is to work towards bettering human life." Below the photo and text is a grid of ten medicine logos: PLACENTREX, FBX, BreazeL, DHUP, VER BET 16, SIOTONE, ALAMIN-M FORTE, inbalanceZ, Derek L, and EVICT. At the bottom, the company name "Albert David Limited" is followed by the tagline "Adds Life to Life". To the right of the tagline, contact information is provided: "Block B, 3rd Floor, Gitanjali House, 8, Netaji Subhas Road, Kolkata-700011 INDIA. Phone : 2236-2330, 2252-8406/8416/8480, E mail : albdavid@albd.com or Website : www.albdindia.com".



# TRAUMA CARE AND THE NEED OF THE 'GOLDEN HOUR'

By Our Correspondent



Dr Somnath De

An emerging medical facility even a few years ago in the country, trauma care has come a long way in the last decade. With the development of this certain section of the modern day medical science, disasters on the streets of our surroundings as well as self-propagated attempts to harm one's self have found its way towards the rock bottom. Due to the constant recommendations and guidelines of World Health Organization (WHO), trauma treatment services have come into the light in rural India too, much like what it has done in the cities.

With the inception of the modern day technological developments, traumas, both high and low-velocity ones, had taken accidents to a particular red alerted level. While talking about this particular topic, Dr Somnath De (Clinical Director, Department of Orthopedics & Traumatology, Peerless Hospital & B. K. Roy Research Centre) said: "I used to spend most of my time in the operation theatre repairing polytrauma cases." However, he also mentioned: "The numbers of the road accidents are reducing, the reason of this may be the 'safe drive,

save life' initiative."

He also hailed the Government of West Bengal for introducing speed detection cameras and said that this initiative has been able to check speed considerably, mostly among the rented cars and commercial vehicles.

However, despite the decreasing threats from road accidents, the expert feels life-threatening games such as the Blue Whale and the trends of selfies are increasing the trauma affairs in the contemporary times.

Talking about the immediate steps after an accident, Dr De sounded clinical opining about the said scenario. "We need the police as soon as possible for medical assistance. There is a need of awareness here," he said. IHIF research (2011) has shown that police, often the first responders in road traffic accidents, are not trained in basic first aid and have no access to basic first aid equipment.

According to the orthopaedic surgeon, the necessity of proper training of the traffic police, who tends to be the quick reaction authority, is to take the proper care of the person(s) affected in an accident. In a recent statistics published by the Indian Head Injury Foundation (UK), the organization revealed that 95% of head injury victims in India do not receive optimal care during the "golden hour", a fact supporting which Dr De said: "Peerless

Hospital is currently running a training program. The program focuses on how to handle an injured person, how to take care of the airways and how to shift the person to an ambulance or a car."

The expert also opined on how to combat the various issues that lead towards traumas and orthopaedic problems. Not only by enacting different laws and installing technologies throughout the city and beyond, the surgeon revealed that he also feels the relatives of the modern day youngsters need to keep an eye on their driving skills. "The family members should teach them how to drive a vehicle," De said before adding: "Also when a car is delivered from a particular showroom, they should also conduct an awareness program."

The aftermath of a trauma injury, especially after road accidents tends to put a

smokescreen in front of those affected in terms of treatment. Improvement in emergency care in India depends on the establishment of functioning trauma care systems. IHIF has taken many steps to improve Primary Trauma Care, training many first responders, doctors and nurses in Primary Trauma Care to improve post-accident emergency medical care. Elaborating the said subject, Dr De put his faith on a 'multi-disciplinary' approach, saying the patient needs to be at a hospital with the necessary surgeons as relatively small nursing homes lack all the trained personnel and infrastructure needed for the treatment.

Contemplating the trauma care system in India and saving many lives, it should be once again highlighted that the establishment of hospitals with heavy financial burden should not be the goal of policymakers. However, improving the current hospital infrastructure to treat severely injured patients should be undertaken. Training of personnel in acute care and pre-hospital services should be a priority in the country. Proper organization and administration of trauma services along with legislative backup will go a long way in strengthening India's essential trauma care services.







# FIFA U-17 WORLD CUP:

## USHERING IN A NEW ERA, INDIA GEARS

By Simon Peter

It's just about a fortnight to go before India hosts its first major FIFA tournament – the Under-17 World Cup and naturally the buzz around the mega event is growing louder and louder with every passing day. The event, which kicks off on October 6 at the national Capital and ends with the

final being played at the iconic Salt Lake Stadium on October 28, is expected to put India on the global football map.

For India, who have qualified by the virtue of being the host nation, it will be a litmus test both on and off the field. Coached by Portuguese Luis Norton de

Matos, the boys have travelled and trained extensively in anticipation of the daunting task that awaits them. It's not only the players but the nation as whole that will be the centre of attention for almost a month.

Participants from 23 countries will arrive here for



## UP FOR A THRIVING FOOTBALL ECONOMY

the prestigious tournament and it will be a great opportunity to improve India's standing amongst the world football community. Or as former India skipper Bhaichung Bhutia puts it: "This prestigious tournament will only help the country in its bid to raise the profile of football. If the

players produce good results in the tournament, it will be a motivation for the country and the players to do even better (in future)."

Besides the technical nuances of the game, the business of football is an area that will get a major face lift due to the event. With 24x7 media attention, the event

will reach out to a whole new bunch of prospective investors.

Sport is a huge business globally. It accounts to anywhere between \$480-620 billion worldwide and India is still largely untapped.

According to an Ernst & Young (EY) Economic



Impact Assessment, the Premier League and clubs add up to £3.4 billion to the United Kingdom's economy and £2.4 billion in taxes to the Exchequer. Besides that, the league has created around 1000 jobs.

Although we are very far in terms of reaching such economic prosperity in sports, the tournament can act as an ideal launch pad. India's huge population is always seen as a great market for sports business. The recent boom in league-based sports is just an indicator of how much investors are interested in the Indian market.

What's encouraging it is the fact that India is slowly realising its potential beyond cricket. With the advent of the glorified Indian Super League (ISL), football has received a shot in the arm. According to figures provided by the officials, the league has become among the top five watched football tournaments across the globe. With India gaining recognition in the global front, the U-17 is only going to boost the country's image further.

Predicting the long-term socio-economic benefits of organising tournaments at such a grand level is far from easy. The tournament will bring in money, majorly via television and sponsorship but it's up to the federation and the officials to harness this spark.

In case of Brazil, who hosted the 2014 World Cup, studies have shown that the short-term economic spike

has gone down drastically in following years of the event. "The Cup generated a lot of interest but no lasting business," said Salvador Saladino, head of the Brazilian Incoming Travel Organization, a year after the tournament. India should learn from the mistakes and ensure that the nation doesn't fall back.

Another area that will get a major boost is sports tourism, a sector which still has a lot of scope to expand. India has always fascinated foreign backpackers. Although the country has hosted various international events, including the 2010 Commonwealth Games, the

U-17 World Cup is expected to bring in unprecedented number of visitors.

According the Delhi's Indira Gandhi International Airport Foreign Tourist Arrivals (FTAs) from October 1-14 (the period of the Commonwealth Games 2010) stood at 75,606.

It won't be surprising if we see an increase in the numbers.

The fact that we will be having teams from 23 nations, who have qualified from six continental competitions, visiting India, is bound to bring in travelling fans and family members.



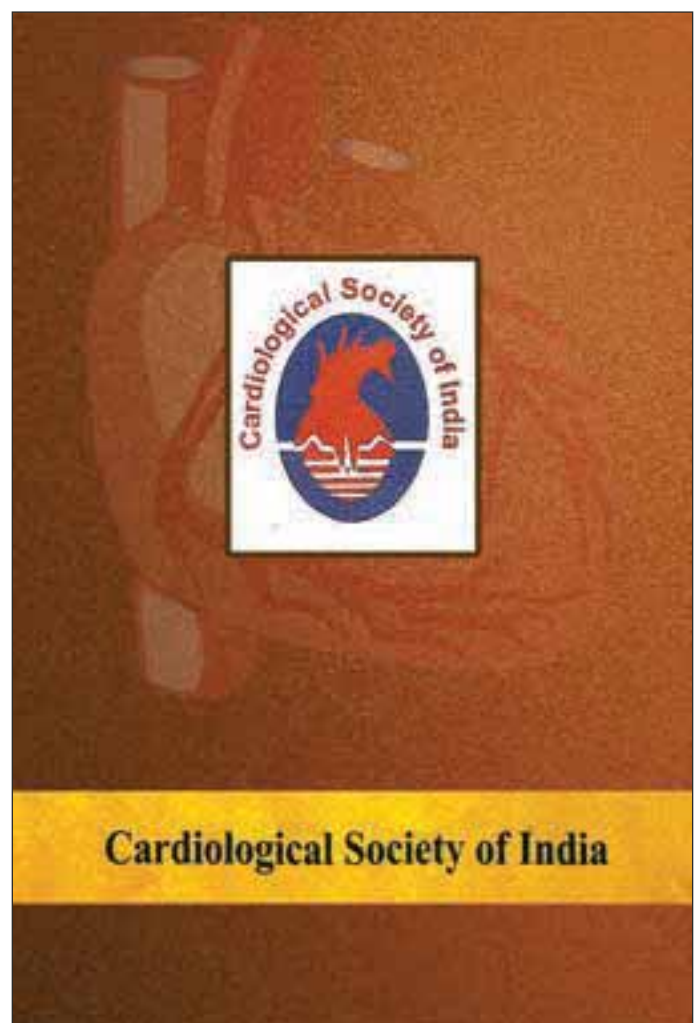


## INFRASTRUCTURE

It is often spoken about poor infrastructure being one of the biggest issues ailing Indian football, but in the run up to the World Cup, all the venues have been massively revamped to meet FIFA standards. The biggest test would be making the best of these facilities post the event. In England the UK football enjoys a stadium usage of 95%. Better infrastructure will naturally improve the standards of football and attract more youth to the sport. As the numbers increase, so will the leagues creating a holistic football environment.

The Vivekananda Yuva Bharati Krirangan, better known as the Salt Lake stadium in Kolkata, deserves a special mention. The 66,000 plus capacity facility has seen a massive transformation, thanks to smooth coordination between the organisers and the state government who left no stone unturned to make sure the strict deadlines and standards are met.

There has been a whole lot of effort that has already gone into it and will be put in staging this global event and the real task will begin the day the tournament ends. The short boost must be harnessed into something long standing and enduring.





# FOOTBALL FIESTA



A new feather on the cap of Bengal as Kolkata successfully hosted one of the most prestigious events in the world of football. To make the big day memorable special arrangements were made for the FIFA President Gianni Infantino and other foreign delegates.

Public Works Department (PWD) worked round the clock to keep the stadium in the best possible condition. Areas adjoining to the Vivekananda Yuva Bharati Krirangan, also known as the Salt Lake Stadium have been given another face-lift.

The refurbished stadium itself is also as beautiful as any other world class facility.

Nearly, 50 senior engineers were deployed at the stadium since the tournament began to



oversee the maintenance work that need to be carried out on regular basis after every match.

Chief Minister Mamata Banerjee on Sunday thanked the FIFA and AIFF for giving the state the chance to host the U-17 World Cup Final match. "Today is a historic day for Bengal as well as India. For the first time, the U-17 World Cup football final has been hosted at Vivekananda Yuva Bharati Krirangan this evening. My sincere thanks to FIFA and AIFF for giving us the opportunity to host the final match," Banerjee said in a Facebook post.











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# KOLKATA POLICE'S DIGITIZATION SPREE IN URBAN POLICING

By Subhajit Bhattacharya

The nation is flooded with the mega wave of digitization and it is likely to grow manifold in the coming years, says a report tabled by the global research agency.

The number of internet users galloped and swelled since 2012. Presently, more than 27 percent of the population of India is addicted to the Internet, says the survey. Facebook is leading the pack by wooing maximum users.

The enhanced mobile and web penetration is propelling the growth of the social media platforms, experts believe.

The social media boom has not only changed the socio-political landscape of a young nation like India but it has also laid new challenges in front of the law enforcement agencies. Kolkata Police, being one of the elite police forces of the country, has started to make

leeway into the world of social media to meet the emerging demands of urban policing.

The men in white forayed into the world of social media in 2013 and created an instant connect with the denizens of the city by creating a corridor of communication. The KTP (Kolkata Traffic Police) Facebook page is acknowledging complaints that are pouring in from different parts of the city and constantly keeping a tab of the traffic situation and giving a real-time update on the same to millions of commuters.

More than 1 lakh 30 thousand followers are making a beeline on the FB page of KTP and numbers are soaring with every passing day. Such an example was recorded on



October 13, when a Facebook post of the Kolkata Police, conveying an emotional message on martyred Sub Inspector Amitava Mallick, received several hundreds of interactions from the common people of the city and beyond.

Talking about the advancement since the inception of the KP's digital presence, another scenario made the elevation more evident. The Prince of Kolkata, Sourav Ganguly congratulated the Kolkata Police on Twitter on September 29 for the safekeeping and making the necessary arrangements during Durga Puja. The tweet, inducted into the Kolkata Police Facebook page later, had received more than 1,700 positive responses in a matter of minutes.

By witnessing this staggering feedback on social media, KP unfurled another account on Facebook. The account started receiving a staggering response since its inception. The well-written tales of grit and glory presented with a tinge of suspense is engaging more and more readers to the newly formed Facebook page of KP. The number of followers crossed 50,000 within a span of six months.

Kolkata Police has redefined

policing through by establishing a strong interactive platform and by involving a huge swathe of population, experts opine.

Trying to interact with the common masses of the city by portraying a humane image of the police personnel, a certain scenario caught the eyes of several people not too long ago. Dr. Bidisha Sarkar Datta, an employee of Sivanath Sastri College, wrote a Facebook post describing how two officers helped her find her lost purse in Gariahat during the Durga Puja. Datta thanked both of the police officers personally and told her faith was 'reinstated' on Kolkata Police following the incident.

Men in uniform have always been the favourite whipping boy of the media and often become easy prey of the naysayers. KP's social media team in the recent past has muzzled all false accusations that were hurled against the men in white. They not only gave a befitting reply but also passed on the right information to the public which further beefed up security. Through their social presence, the Kolkata Police now often provides fraud alerts as well as traffic alerts, helping the residents of the city throughout the day.

Social media presence has

opened several new alleys in front of the criminal investigation team of KP. It often assists, informs and navigates the future course of an investigation. This brand new strategy helped the police nab one Agniswar Chakraborty on October 10, an accused of rape and death threats on a social media platform. The incident and the aftermath was reported and carried out in news outlets throughout the nation.

Kolkata Police keeps a strict vigil on all the viral posts that are hovering on different social media platforms. Those are aimed at creating communal tension or even hints towards terrorist activities are immediately investigated by a special team of senior officers. Such a post was probed and later revealed on the Kolkata Police Facebook page on September 23. A screenshot of the video showed an aged male being manhandled by several parties, which was posted with the false pretenses that the person was being beaten up by the followers of another religion than that of what he followed. After a thorough investigation, the police revealed the original flow of the incident and took legal actions against "all mischievous people spreading communal hatred during festivities."







# IS OUR JUDICIAL SYSTEM READY TO TAKE THE DIGITAL LEAP?

Adv. Devajyoti Bhattacharya

In India right now, one of the major policy objectives of the present Government is to achieve a 'Digital India'. Indians are being urged to enter the digital age, with IT being emphasized in every sector and aspect of life. The question arises as to how ready the judicial system in India is to enter the 'Digital Age'. The judicial system has always been slow to adapt and to undertake a massive reform such as digitization it would require a great deal of active participation from not only the courts but also the government. This article seeks to explore the possibility of digitization within the state of West Bengal.

## What would be required for digitization of the judicial system?

For digitization of the system to be considered a success, a few things need to be in existence:

- 1) Easy access to case status online
- 2) Electronic copies of orders passed by various courts available

- 3) Records of police cases available online
- 4) e-registration of FIRs
- 5) e-filing of court cases
- 6) e-payment of stamp duty and court fees

For the purposes of this article, let us examine each of these aspects separately in terms of West Bengal.

## Easy access to case status online

Access to case status online is one of the essential markers of digitization of the justice system. It is here that most litigants faced problems in earlier times. It is definitely desirable on the part of litigants to have easy access to their case status so that they aren't left at the mercy of their lawyers and lawyer's clerks to find out what is the

present status of the case.

While the Calcutta High Court has effectively implemented the availability of case records in its website <http://calcuttahighcourt.nic.in> in the link to Case Status information provided by the National Informatics Centre, the performance of the district courts and lower courts leaves much to be desired on this front. NIC has created the website <http://ecourts.gov.in> to provide information of all the courts in the country, including the lower courts, as part of the 'Digital India' mission. What is found, though, is that the district courts and lower courts are lagging behind in digitizing their records. You may find case status of recent cases updated but go back even a little and you will find a

message stating 'No Record Found', in essence confirming that much is left to be done in this regard.

In any event, as it stands today, access to case status online remains, at best, a difficult process.

## Electronic copies of orders passed by various courts

Once again, this is something extremely crucial for litigants, since, in many instances, they aren't able to get hold of a copy of an order passed by the court in a timely manner. Again, while the Calcutta High Court has ensured easy availability of orders on its server, the district courts and lower courts perform abysmally in this regard. The orders of even those cases whose status may be obtained in the case status section of the e-courts website will be missing from the court orders section of the same website, for no good explanation. This clearly goes to show that while recently an effort might have been made to upload the case status in the lower courts, nothing has been done to upload court orders.

It must be noted here that part of the problem crops up also because even today, many judges in the district courts and lower courts persist in passing handwritten orders. Only on rare occasions will certain judges have a typewritten

order passed and included in the case record and that too only when a substantial order has to be given, such as an order accepting or rejecting a petition. Handwritten orders are a bane of digitization and as long as this practice of handwritten orders prevails, digitization will remain a distant dream.

## Records of police cases available online

The situation in this regard is worse despite the Hon'ble Supreme Court directing police to make details of FIRs available online. The West Bengal Police website does not even have a link to search FIRs, in complete disregard of the Apex Court's direction. The Kolkata Police website does marginally better in this regard, with a link on their website providing access to a search page for seeking out FIR details. One of the authors of this article, though, could not get access to an FIR of his client despite repeatedly entering the correct details. An error message stating 'Invalid Captcha' kept popping up while attempting to search, despite the author repeatedly entering the correct code. An ordinary person would doubtlessly find this process extremely daunting.

## e-filing of court cases and e-payment of stamp duty

## and court fees

These two aspects are dealt with together as they are the furthest from implementation at this point. There has been no significant attempt made within the state to bring about e-filing and e-payment of court fees and stamp duty and this is one of the biggest hurdles to bring about digitization of the judicial system.

E-filing of cases would not only be of great convenience but would also have a tremendous beneficial impact on the environment. Tons and tons of paper are used up by our judicial system and without e-filing, there would be no way of getting around this problem of massive paper usage.

As it stands now, however, the infrastructure to implement e-filing simply does not exist. There has to be a system in place which allows e-filing to take place smoothly and as we have just found, even the basic things like case status and orders are not easily available. When these are absent, it is a far-fetched dream to think e-filing could take place.

Our courts need to be pro-active in ushering in the 'Digital Age' and then only will there be a smooth transition to a wholly electronic system, without papers and manual searches. Without the courts' active involvement in the process, it will be impossible to bring about digitization of the judicial system.



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# DURGA PUJA INC.

By **Mahul Brahma**

– Author of *Decoding Luxe* and Head of Corporate Communications and Branding, *mjunction* (a Tata group company)

Two gentlemen and a lady, all in their late 30s, dressed impeccably in corporate attire were waiting at the Board Room in a Sector V IT company. This was the marketing team of ABC Inc. Three gentlemen, not very conversant with power dressing, knock the glass door and enter in jeans and tees.

Raja Dutta and Ritwik Mukherjee have been organising pujo, rather Sarbajanin DurgaPuja, for the past three years. All three men, including Suman Mondal, the sculptor, were in their 40s. While the first two years have been a moderate success, last year has been a blockbuster for “Teen-Para Pally SamajPujo” after they won the best puja award for their innovative theme of Egypt and Pyramids. People had come in thousands every day from far to visit the pandal. The rush was so much that there was almost a stampede,



which was miraculously avoided. Small wonder, ABC Inc. has set its eyes on it. They are certain that this puja when rebranded to “ABC Inc. presents Teen-Para Pally SamajPujo” will give a great visibility to ABC Inc. corporate brand and that too amid right customers, especially now when the media has started taking interest in this puja after the award last year. It will be a win-win.

They started the initial discussion and offered a sum

that they thought Raja and Ritwik could never refuse. To their surprise, it was declined. Ritwik said, “Sorry, we have been offered double of what your cheque says, by XYZ Inc.”

The marketing team was taken aback. While they thought they will catch them early to ride on its popularity, their competitor has already closed the deal in principle.

The next one hour went in negotiating and upping the number on the cheque.

Finally, it was closed at three times the price that ABC Inc. had initially offered. It was still worth it, the management agreed.

“ABC Inc. presents Teen-Para Pally Pujo”...it is! The media will lap it up, given the sheer spend on the theme, which will be the USP. And so they are confident that they will again win.

Today companies are queuing up to associate themselves with Durga Puja to boost their own brand presence. Be it is tallest or the ultra-modern idol, brand synergy is established between the theme chosen for the puja and the title sponsor. It should give them

a great return on their investment or ROI.

Puja themes are no longer decided in the “paras” or local clubs. They are now decided in Board Rooms. It is a strategic investment which, in most cases, runs in crores.

### **The rationale behind corporatisation of Durga Puja**

Corporates are always keen on new and innovative methods for branding and creating awareness of their product or service in the right quarters. Initially, puja was considered to be a celebration for the masses most companies abstained from considering it as a potent branding tool for

creating awareness. Now more and more companies are realising the power of this festival and how it can be leveraged to create brand awareness among potential clients. One great example is how a cement company received huge mileage with it tallest Durgaidol campaign.

The moment you have a Durga Puja corporatised, it becomes a property. So an entire campaign is planned and strategies made to maximise the return on investment. The flavour of the celebrations changes.

Kolkata is still blessed to see a mix of pujas which range from Baro-Yaarior Sarbojanin to Corporate





Puja. It is such an eclectic mix and very hard to find in any other city.

Puja is a great avenue for investment towards marketing and branding provided you are in the B2C space and you want to do a carpet bombing of your uniqueness to your potential clients.

For example, ABC Inc. wants to do a bio-degradable idol with a "Green World" theme as a CSR initiative and send a message that the company cares about the environment. They will do an entire campaign on that. It will take the message far and wide, how ABC Inc is a green company.

Big or small, most companies are making a beeline to make the most by associating themselves with the Durga pujas.

Durga Puja Inc. marks the onset of corporatisation of the puja.

## Reaching beyond boundaries

While the proportion of corporate puja is rising with every passing year, if you want to still have a glimpse of pureplayBaro-Yaari or SarvojaninDurga Puja, you will have to look outside the country. In the US and the UK, mostly, this festivity is celebrated with as much austerity as possible. They have been able still contain the essence of how we knew Durga Puja when we were children -- in its non-corporate or non-sponsored avatar.

From the dresses, to the bhogs, from the format of the

idol to dhakis, every bit of the ritual is followed.

It is a heartening to see the youth, who unlike their parents are not born in Kolkata and have not grown up watching puja in this city, are excited to follow the traditions and uphold it for the future.

Durga puja has a great future abroad with its sanctity and essence intact.

## A little background pre-corporatisation

The first grand worship of Durga in recorded history is said to have been in the late 1500s. Zamindar of Dinajpur and Malda initiated the first

Durga Puja. The origin of the community puja can be credited to the twelve friends of Guptipara in Hoogly, who collaborated and collected contributions from local residents to conduct the first 'baro-yaari' pujain 1790. The baro-yaari puja was brought to Kolkata in 1832 by Raja Harinath of Cossimbazar.

The baro-yaari puja gave way to the sarbajanin or community puja in 1910, when the Sanatan Dharmotsahini Sabha organized the first community puja in Baghbazar with public contribution, public control and public participation.



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# HARBINGER OF HOPE

Ranabir Bhattacharya

"Length of life should be measured not by the number of years but by the number of right actions." These famous words by Dutch Renaissance humanist Desiderius Erasmus gains immense importance when it comes to societal narratives and responsibilities. Kolkata boasts of many a Samaritan, several of whom we know while the others work selflessly to bring about a change in the lives of others. The protector of the downtrodden and the needy, such individuals bring in a different meaning to life and perspective!

Kolkata has a beautiful name. It is known for its warmth, amicability, super-superior affection and a dotting humane angle. Individuals who make a difference and bring about all these are our silent harbingers of a mission of good life.

Some of them are known faces while others work backstage.

Sufia Khatoon is one such wonder-girl who has made it her life's goal to be besides those who have no one to call them their own.

In her mid-twenties, Sufia

began her journey with few of her friends with the slum kids of Kalighat and Elgin Road. With minimum resource and little help, she took an innovative route to reach out to the young minds. Musical lessons and sanitation — she opted for diametrically opposite aspects and instantly got tremendous response from those affected families. Although Sufia comes from a business family, she earns on her own to fund her dream of reaching out to the poorest of the poor in society. Recently, she has launched "Lead the Way" programme



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where a group of volunteers conduct workshops on art, self defense, sanitation, hygiene, computer training, spoken English. Sufia has also donated two computers to Ashiyana home recently along with books and school supplies for kids.

Many slum kids from Kalighat - Hazra call Sufia the "original Santa". On every December 24 night, Sufia gives food and blankets to 500 people on the streets. In the beginning it was her solo effort and now, many of her friends, well-wishers have joined this noble mission. And 'Santa on the way' has become a regular event and little kids keenly wait for 'his' arrival. Interestingly, the bulk of the fund is organized by Sufia herself.

Coming from a locality where first generation education has been a norm, Sufia has been a true inspiration for many. At Tiljala, where she stays, most of the children are enrolled in schools and people are much aware of the need of education. In her journey, Sufia has enjoyed a lot of support from both her parents. According to Sufia, "With every initiative the first hurdle is getting people together to work for a project or contribute in kind or volunteer. I have to keep talking to everyone. This happens because people are working professionals or businessmen or students and they have prior commitments, so I act as the link for them to get support to reach out to the right places. There is a belief

everytime that it will work out, people will connect and I can support the lesser fortunate — one person at a time."

Sufia has already made her name as an author and a poet who can speak and write with ease in five languages. Side by side, she has been curating events where she is making all possible efforts to give ample exposure to the slum kids. In fact, whatever she earns, she spends it for them.

At present, Sufia is working on Build-a-Book library project. While looking after so many kids in the last five years, she has seen realized that only true education can uplift and enlighten the

nation. Thus she expects, once her makeshift library is ready, she will be collecting books from various government and private schools, orphanages. Being an erudite writer, Sufia herself is a master storyteller. She has already penned a few books. She wants to send story books to old age homes too, so that the elderly are not deprived of their reading habits. As of now, she has been able to collect 1,400 books.

To bring about the coveted change in society, we would need more Sufia Khatoons in the near future to garner selfless support and service for the downtrodden and the needy.





# NABADISHA: TOUCHING LIVES

By Our Correspondent

Nabadisha is an initiative taken up by Kolkata Police to care, protect and uplift the lesser privileged children of the city, especially the pavement dwellers. Kolkata Police's Nabadisha was started in 1997 with 11 centres and has come a long way since then with 42 centres at 39 Police Stations with a total strength of over 3,000 children presently.

Students receive free education, food and health check-ups every month. Those who come to these informal schools are either illiterate or are dropouts. These kids here receive education upto a certain level and when they become competent enough, they are encouraged to join the mainstream and sent to local, formal government

schools. Every year, around 500 children are enrolled in this programme through its 42 centres.

This is an educational and healthcare programme for the vulnerable children on the streets of Kolkata. It is a catalytic force that brings together the police, children, their parents and other members of the community,





local NGOs, volunteers, corporate sectors — to work together in the best interest of the city's street children.

This has been one of the most highly acclaimed endeavors of Kolkata Police in the field of Community Policing in recent times and has become a model to be emulated by all other police forces in the country. This project has also been accredited with appreciation and acclaim by international agencies like the UNICEF.

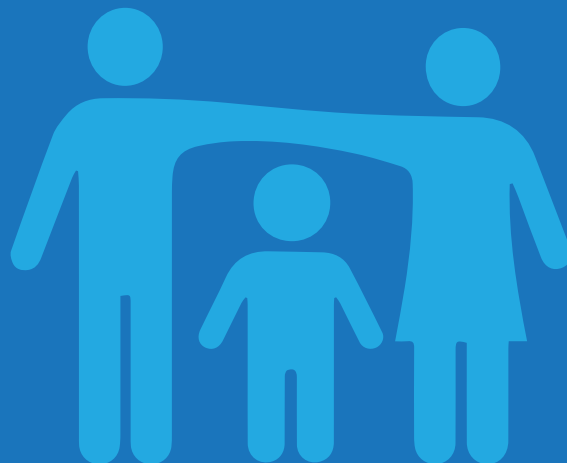
Health and personal hygiene is the other important aspect of this project. Monthly health camps are organized for these children for different ailments. Medicines are provided and surgery conducted if and when required. Each of these children has their individual health cards as well. Sports and fine arts are an integral part of their curriculum. They are encouraged and taught to take part in various activities of sports and cultural field.

Nabadisha's children carry the message of hygiene, education, discipline and confidence to their parents, who are among the most vulnerable sections of society who carry deep mistrust for the police fraternity as a whole.

Counseling, training and awareness campaigns, crisis intervention, residential home care for high-risk children, theatre workshops, child advocacy and interactions with parents are also the characteristics of this great initiative.



# BENGAL'S READINESS TO PROTECT A CHILD



Rupashree Roy is founder hono. General Secretary of I.R. Foundation which closely work in collaboration with the Government.

India is home to 19% of the world's children population and 40% of Indian children are vulnerable. They are subject to abuse, exploitation, deprivation and neglect.

To counter the challenges posed by such social evils, Integrated Child Protection Scheme (ICPS) has been introduced in India as well as in West Bengal to create a protective environment for children and a child safety net. The cardinal principles of ICPS are two-pronged – Protection of Child Rights and ensuring the best interest of children.

ICPS is a Government and Civil Society partnership programme and purports to address all facets of child

vulnerabilities. At the crux of the ICPS lies the Juvenile Justice (Care & Protection of Children) Act 2015 which determines the pathway of child protection.

In order to achieve the objectives enshrined in the dictum of Child Rights and Child Protection, the services of statutory support structures are essential. While the Child Welfare Committee has a pivotal role in ensuring welfare and rehabilitation of children in need of care and protection, the Juvenile Justice Board is expected to mainstream children in conflict with the law. Special Juvenile Police Unit and Anti Human Trafficking Units are to be set up in every district to deal with children in

distress. In addition to that, District Child Protection Units (DCPU) should gear up to face the challenges of child rights violation, exploitation of a child in any form, child marriage, child trafficking, school dropouts and the like.

The role of the DCPU is to coordinate with all stakeholders and try to converge all services to have a profoundly tangible impact on the lives of children. The District Legal Services Authority (DLSA) is a very important stakeholder in the war against child vulnerabilities. Legal support is very much essential to free children from the shackles of law. Para legal volunteers recruited by DLSA may be

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considered as frontline warriors to fight the menace. Moreover, the victim compensation scheme is mooted and routed through DLSA.

If we want to effectively deliver services for the welfare of children, a band of grassroot level workers is to be formed who will constantly thrive to assess and map child vulnerabilities in every nook and corner and come up with a well-thought plan to address the issues.

In this endeavour, Child Protection Committees (CPCs) are being formed in all blocks/villages/wards. In Kolkata, Ward Level Child Protection Committees (WLCPC) has been constituted in almost all the wards and induction training is being imparted to the functionaries of the committees to equip them with the technical expertise in the field of child protection. The Child Welfare Police Officers of the stations have a great role to play here.

Adoption is also a subject to reckon with in the backdrop of recent developments in the illegal practice of the same. A very intensive awareness campaign needs to be launched to apprise everyone that adoption is a purely an online system (through [www.cara.nic.in](http://www.cara.nic.in)) based on the provisions reflected in Adoption Regulations-2017 framed by Central Adoption Resource Authority. The CWCs play a

very important role in declaring any orphan, abandoned and surrendered (OAS) child legally free for adoption. People, especially the hospital and nursing home authorities should be sensitised about their role when OAS children are received by them. In any case, CWC has to be informed within 24 hours.



In Kolkata, there are 15 open shelters funded by the government and these shelters function as temporary stays for all street children with all supports such as nutrition, education, medication etc.

The greatest menace in society regarding children is human trafficking. For this, the state government has introduced the State Plan of Action to combat human trafficking of women and children. We need to evolve a mechanism for ensuring rescue, restoration, rehabilitation and integration of trafficked victims and support the West Bengal Task Force in delivering services. Child

Welfare Police Officers (CWPOs) with the help of Child Protection Committees may be the driving force in our effort to prevent human trafficking, for which, massive awareness and surveillance are required in this respect.

Kolkata Police always work in tandem with all stakeholders to ensure Child Protection and always rise to the occasion in case of preventing child vulnerabilities. Training of all CWPOs of all 69 police stations in Kolkata has been organised to sensitise them about ICPS, Rules/Acts related to a child among other important aspects. A very effective initiative has been taken to make child-friendly corners in police stations. Some of the police stations which already have Child Friendly Corners are Tollygunge, Ultadanga and Karaya.

Track the Missing Child Portal is another exemplary initiative of the state government to rescue and restore missing and runaway children. Most of the CWPOs of Kolkata and districts have been given hand-holding training on Track Child portal and its efficacy to find out missing children.

Keeping the best for the last, the world famous scheme of Kanyashree, adopted and implemented by the Government of West Bengal, has won the UN award for best public service programme in the Asia-Pacific group. This

scheme has been very popular in West Bengal and has inculcated a massive breakthrough in the fight against early marriage and human trafficking.

It may also be mentioned that during Durga Puja, a quick response team especially works for rescue and restoration of missing children/distressed women/elderly persons. "Bandhu Kolkata" is a joint initiative of the Department of Women & Child Development and Social Welfare and Kolkata Police. Some of the stakeholders are CWC Kolkata, Hive India, All Bengal Women's Union,

Medical Bank, CINI-Childline and IR Foundation and Airtel who have extended their support for better service to the community.

A brief introduction to Bandhu Kolkata: Eight well-decorated cars move in eight divisions of Kolkata Police which covers the entire city. Even three outlets are being set up in three major locations of Kolkata. Bandhu Kolkata is ready with medical first-aid boxes, umbrellas, sanitary napkins, chocolates, biscuits, glucose and wheelchairs (in the outlets). Airtel has provided a special number 9002999999

which will remain fully activated from Sasthi 4 pm to Dashami early morning and all calls would be routed to the Missing Persons Squad, Lalbazar. The community is now well aware of Bandhu Kolkata as they get to hear the awareness audio in big puja pandals to avoid any unwanted incidents in KMC areas.

So enjoy pandal-hopping fearlessly. All you need to remember are the Emergency numbers: 100, 1098, 1091 and 9002999999 (Sasthi to Dashami morning).

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The killing of a seven-year-old inside a thriving Gurgaon school has raised several questions on the safety of our younger generation. The killing has brought out several skeletons from the closet and has put the law and order and education system under scanner.

## A REACTIVE NATION:

As a nation, India loves to follow a reactive culture and create special high-level committees to cork the aftermath of a grave incident like this one. In this case, the accused has been nabbed by cops and the state government organically rolled out some strong directives to stall the further snowballing of the Ryan International School episode.

## STARING AT A WAVERING FUTURE:

Several experts believe that the problem is larger than what we expect and it has spiraled into a mega monster and it has slowly but steadily crawled into our bedrooms and endangered the lives of

# RYAN FALLOUT: BASICS MUST BE SET RIGHT

By Our Correspondent



millions of children who are the future of this country. Child abuse is a reality in India which is constantly threatening the lives of millions of young adults of the nation. The constant apathy of society and lukewarm response to most of the cases has locked away these untold horror stories in the dusty attics of childhood, mostly uncleaned and untouched.

Several studies have recorded some startling facts

from cases of child abuse. One of every two children in India is sexually abused and most of these incidents get lost in the darkness. In more than 50 percent cases, the victims are boys. In most of the incidents, the abuser is a close family member or an acquaintance of the abused. Experts who are working with victims of child abuse believe: "A new trend has been detected in cases of child abuse. The abuser after committing the crime tries to flush out all the evidence and hence killing happens," says Ratnaboli Roy, a Kolkata-based psychiatrist.

"Fear of law and police often lead

the offender towards a bigger or lethal offence. To stop this fatal trend, civil society and parents have to play a broader role. Most parents still live in denial mode and dismiss these incidents without handling it with proper care," she adds.

## THE PROMISED LAND:

Though the cases of child abuse are soaring across the nation, the only ray of hope is that this offence can be



shielded with proper precaution and awareness. Parents, law enforcement agencies, schools have to play a bigger role to tame this malice. A transparent communication system must be established between young adults and society to keep paedophiles at bay. A proper knowledge about body parts and inappropriate touching has to be imparted to create a robust barrier between a child and his or her abuser, assure experts.

One of the founder members of RACSHA, Shreemoyee Sen, an organisation formed to aid victims of child abuse says: "We are still fighting with an invisible enemy as there are proper statistics available with the government which could gauge the gravity of this crime. In urban India, few cases are reported but the condition in rural India is still extremely grim, as most of the cases are crushed by ignorance." Taboo about sex is another big hindrance which is pushing more and more children towards an impending danger and tearing them emotionally and physically, reveals a research. It further divulges that most children do know how to respect elders but they hardly have the adequate knowledge to understand any abnormal behaviour of an adult member. Social observers think that we as a society are failing our future citizens strangling them in futile social values and rattling their precious childhood.

## **BENGAL: SETTING A NEW HORIZON FOR CHILD SAFETY**

As per the last report tabled by the Ministry of Women and Child Development in 2007, more than 150 million boys and 73 million girls under the age of 18 have been subjected to different kinds of sexual violence. The report also suggested that children within the age group 5-12 are more vulnerable to abuse and exploitation. As per the



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report, a girl child is an easy prey of humiliation and comparison. Though in the last few years, projects like Kanyashree conceptualized by the Chief Minister of Bengal has elevated several girls from the social and economic dilemma in the state. The scheme has incentivized girls for continuing education for a longer period of time and complete secondary or higher secondary education or equivalent in technical or vocational streams and gave them a better footing in both the economic and social spheres. The project has fetched applauding results by reducing child marriages, early pregnancies by minimizing child deaths, says a report. The project is appreciated globally as it secured first Place in UNPSA Award 2017.

## THE WAY AHEAD:

The proper socio-legal skeleton should be placed to combat this rising national issue. The cops and community must work hand in hand to build a proper ecosystem to save the young members of society, believe experts. Over the years, Kolkata Police has initiated several steps to protect the future citizens. Several new and advanced tools are in place to keep our little ones away from the clutches of these predators.

Talking about a more practical and technological approach towards solving this issue, Jaideep Chakrabarti, the Director of

Future Netwings, a Network Services and Support Organization, shades some light over a few solutions. "Typically, what has existed popularly till now is RFID (Radio-Frequency Identification)," he said before continuing: "But as you know, RFID tags will only work in the door zone. It doesn't work outside." However, keeping the limited abilities of the Radio Frequency Identification in mind, Chakrabarti provided insights into two alternative solutions to keep children safe and away from any repulsive situation.

"Another solution can be video analytics. You can have cameras and you can monitor what is happening." However, the expert also poured insight into how time consuming and inefficient this particular strategy can be and opted to talk about another of his two solutions.

"What works on all accounts is beacons," he said before adding: "The cost of the beacons are quite reasonable." The Director also throws light over the usefulness of the implementation of beacons. "It can give you a Google map like tracking so everybody who has a tag can be tracked on a real time basis," he went on. Chakrabarti also revealed that by using these newest technologies, even parents would be able to track their children by an app, automatically lowering the crime rate towards children in the process.





# SHOOTING STAR



Former India captain Mahendra Singh Dhoni visited PTS (Police Training School) recently and tried his hands on some of the most advanced weapons that the Men in White uses. He tested his shooting skills at the state of the art shooting range that is located inside the PTS.

"The great MS Dhoni takes some time off to practice his shooting skills at our state of the art shooting range this afternoon at Police Training School. His accuracy is breathtaking," Kolkata Police posted on their Facebook page.







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DESIGNATION	NAME OF OFFICER & MOBILE NO.	OFFICE		RESIDENCE		
		AUTO	CENTREX	EPABX	AUTO	CENTREX
Commissioner of Police	Sri Rajeev Kumar, IPS 98300 40684	2214-5060 2214-5424 (FAX)	1001		2289-5000 2289-6000	
Spl. C.P. (II)	Sri Jayanta Kr. Basu, IPS 86979 84411, 94326 74222	2214-5476 2250-5170	4567	LB-5170	2409-9063	8019
Addl. C.P. (I)	Sri Vineet Kumar Goyal, IPS 98309 26007	2214-1696 2250-5085	1003	LB-5085	2289-4466	
Addl. C.P. (II)	Dr. R Sivakumar, IPS 98744 09778	2214-1515 2250-5173	1004	LB-5173	2421-0215	
Addl. C.P. (III) & Hqrs.	Sri Supratim Sarkar, IPS 98305 04870	2214-3970 2250-5207	8910	LB-5207	2409-9110	8031
Addl. C.P. (IV)	Sri Hari Kishore Kusumakar, IPS 89785 40202	2214-5799 2250-5149	3456	LB-5149	2324-7333	
Addl. C.P. (V)	Sri Vishal Garg, IPS 94322 24488	2250-5089 2214-5737	5701	LB-5089	2409-9020	8074
Addl. CP (VI)	Sri Satyajit Bandopadhyay, IPS 97359 00501	2479-3554 2409-9188	7007		2481-1719	
Jt. C.P. (Admn.)		2214-1836 2250-5080	8911	LB - 5080		
Jt. C.P. (STF)		2214-5950 2250-5130	7890	LB-5130		
Jt. C.P. (O)	Sri Champak Bhattacharyya, IPS 98366 64000	2214-5509 2250-5262	5678	LB-5262	2290-4302	
Jt. C.P. (PRB)		2283-7671 2283-7678	6005 6006			
Jt. C.P. (TP)		2214-5558 2250-5273	6789	LB-5273		
Spl. C.P. (II)	Sri Jayanta Kr. Basu, IPS 86979 84411, 94326 74222	2214-5476 2250-5170	4567	LB-5170	2409-9063	8019
Jt. C.P. (Establishment)	Sri Sujay Kr. Chanda, IPS 98360 73434, 94332 16966	2214-1354 2250-5088		LB - 5088	2472-0022	8032
OSD, SB	Sri Dilip Bandyopadhyay, IPS (Retd.) 98307 20982	2282-5957 2283-7015	2410 2411		2426-4930	
D.C. Wireless Branch	Smt. Joyeeta Bose, IPS 98749 50100	2283-7656 2283-7674	4103 4130			

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		AUTO	CENTREX	EPABX	AUTO	CENTREX
D.C. S.D.	Sri Praveen Kumar Tripathi, IPS 98367 59227	2281-4000 2283-7057 2289-3816	2105 2106		2290-4400	
Addl. D.C. S.D.	Ms. Aparajita Rai, IPS 98307 26117	2287-7555	2111		2280-0116	
D.C. C.D.	Sri Mitesh Jain, IPS 89012 40000	2228-1403 2228-5210	2803 2804		2473-4002	
D.C. P.D.	Syed Waquar Raza, IPS 9836127277	2439-7174 2409-3118 2409-3103	4401 4402		2464-1014	
D.C. E.S.D.	Smt. Debasmita Das, IPS 83358 44100, 96749 17035	2374-5645 2374-6431	3203 3204		2466-0150	8026
Spl. C.P. (II)	Sri Jayanta Kr. Basu, IPS 86979 84411, 94326 74222	2214-5476 2250-5170	4567	LB-5170	2409-9063	8019
D.C. N.D.	Sri Subhankar Sinha Sarkar, IPS 98746 40444	2360-5650 2360-6403	3803 3804		2360-7839	8092
D.C. S.E.D.	Sri Kalyan Mukhopadhyay, IPS 81452 00546	2290-4660 2290-4664	3105 3106			
D.C. S.W.D. (Behala DIVN.)	Sri Meeraj Khalid, IPS 98362 93377	2499-4702 2499-4291 2499-4120	2903 2904 2908			
D.C. S.S.D. (JDV. DIVN.)	Sri Rupesh Kumar, IPS 7797802055, 7908576376	2499-4711 2499-4070 2499-4287	3303 3304 3308		2668-2040	
D.C. D.D. (II)	Smt. Neeloo Sherpa (Chakraborty), IPS 86977 12700	2214-1516 2250-5233	2233	LB-5233	2416-1948	
D.C. D.D. (Spl.)	Sri Badana Varun Chandra Sekhar, IPS 97356 33599, 90832 65777	2214-1057 2250-5222		LB-5222	2463-6666	
D.C. S.T.F.	Sri Murli Dhar, IPS 90511 13665	2214-1720 2250-5164	6010	LB-5164	2409-9128	8034
D.C. S.B. (Security)	Sri Dip Narayan Goswami, IPS 80170 12444	2282-0631 2282-1931	2433 2413		2438-1355	
D.C. S.B. (II)	Sri Anjan Chakraborty 98307 72898	2282-2090 2283-7014	2436 2417		2542-5188	
D.C. S.B. (III)	Sri Swadhin Kr. Saha 94333 68764	2282-0031 2282-9678	2540 2512			
D.C. S.C.O. (I)		2290-0549 2283-7036		2602 2603		



DESIGNATION	NAME OF OFFICER & MOBILE NO.	OFFICE		RESIDENCE		
		AUTO	CENTREX	EPABX	AUTO	CENTREX
D.C. S.C.O. (II)	Sri Tenzing Bhutia 98302 40486	2287-5881 2283-7033	2605 2606			
D.C. T.P. (I)	Sri V. Solomon Nesakumar, IPS 95935 03260	2214-5403 2250-5087	5800	LB-5087	2448-4049	
D.C. T.P. (South)	Sri Surya Pratap Yadav, IPS 97356 92737	2499-4703 2499-4294	5830 5831		2472-0090	
D.C. T.P. (II)	Sri Pradip Kr Dutta 98309 46499	2214-5803 2250-5083	5803	LB-5083	2424-0019	
D.C. T.P. (III)	Sri Kaustav Chakraborty 98309 07651	2214-1830 2250-5383	5828	LB-5383	2281-5134	8046
D.C. R.F.	Sri Biswajit Ghosh, IPS 90518 03344	2214-3366 2214-1952 (NABANNA)	5871 5886		2583-1915	
D.C. E.B.	Sri Debasis Sarkar, IPS 98746 15205	2283-7700 2283-7800	4204 4205		2568-4048	
D.C. H.G.O.	Sri Baidyanath Saha 98360 52299	2262-1671 2262-1673	2300 2301			
D.C. Women Police		2214-1953 2250-5370	5633	LB-5370		
D.C. 1st Bn. A.P.		2409-9054 2409-9215	7010 7011			
D.C. 2nd Bn. A.P.	Sri Nimbalkar Santosh Uttamrao, IPS 98303 45100	2557-5050 2530-0804	3403		2289-0159	
D.C. 3rd Bn. A.P.	Sri Nilanjan Biswas, IPS 98307 03223	2409-9096 2409-9208	7100 7034		2592-6161	
D.C. 4th Bn. A.P.	Sri Ananda Roy, IPS 80170 54333	2337-3320 2334-1054	3703 3704			
D.C. 5th Bn. A.P.	Dr. Bhola Nath Pandey, IPS 90516 22761	2355-9007 2355-5411	3603 3604		2282-0027	
D.C. 6th Bn. A.P.	Sri Dipankar Chakraborty 98308 48360, 86976 66050	2409-9055 2409-9200	7300 7301		2409-5029	8081
D.C. 7th Bn. A.P.	Sri Sunil Hazra 98365 75276	2409-9056 2409-9190	7400 7401		2262-3146	8063
D.C. 8th Bn. A.P.	Sri Tapan Kr. Mitra 98301 92604	2530-0817 2530-0889	3500 3501			
D.C. Combat Bn.	Lt. Col. Nevendera Singh Paul 80012 00650	2262-5222 2262-3091	7534 7101		2262-4689	8014
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# Current information technology framework in India

For every lock, there is someone out there trying to pick it or break in. Information technology alone cannot provide us an absolute shield against its evil twin — disinformation technology. Our only protection is law. Information Technology Act was introduced in 2000 and it was the first technology related legislation in India. Thereafter, in 2008 the Act was substantially amended to include various offences and definitions. The technology is progressing at a very fast pace and the modus operandi of the perpetrator is ever-changing and evolving. Considering these factors, eight years is too long for amendment. If we consider the investigation and electronic evidence perspective, many changes are required to increase the conviction rate. Moreover, as per my observation India is a country where people don't give that much importance to their personal information.

One can read in the news every day, how US, UK and EU emphasize on their data protection and privacy laws being well-established and stringent while in India we don't even have a data protection and privacy regime in place or a separate legislation. United Kingdom is also on the verge of implementing their new 'General Data Protection Regulation'.

We are yet again completing the eight years' cycle and let's hope for a comprehensive amendment soon. As far as developing countries go, we can draw some inspiration from China that has recently introduced new cyber security laws which emphasize on protecting privacy of its citizens.





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